

## SCEI-HE Tuition Protection

Australia has a well-established international education sector with over 1200 education providers delivering a high-quality education to international students. For many years now Australia has been a world leader in protecting the tuition fees of international and domestic students studying in Australia on a student visa.

All SCEI-HE courses have teach-out contingency arrangements in the event that a course is discontinued. Detailed information can be found in SCEI-HE's HEPP38 Discontinuation Policy and Procedure.

SCEI-HE also participates in the Tuition Protection Service. The Tuition Protection Service (TPS) is an initiative of the Australian Government to assist international students and eligible domestic students accessing, FEE-HELP or HECS-HELP (HELP) loan, whose education providers are unable to fully deliver their course of study. The TPS ensures that these students are able to either: complete their studies in another course or with another education provider or receive a refund of their unspent tuition fees (international students) or a re-credit of their loan for open units of study (HELP, domestic students). Information on the TPS can be found here:

<https://tps.gov.au/Home>

SCEI-HE's Tuition Protection Levy is paid and up to date.

The TPS can be contacted at: [administrator@tps.gov.au](mailto:administrator@tps.gov.au) or phone 1300 980 434.

### **New Tuition Protection Arrangements for Domestic Fee Paying Students**

From 1 January 2021, students who pay their fees directly to their provider will be eligible to access tuition protection assistance (TPS).

Domestic up-front fee-paying students studying higher education with private education providers are eligible for tuition protection assistance if the course has not commenced, or ceases after commencement but before completion, and the student has not previously withdrawn.

If you are a domestic up-front fee-paying student who is unable to complete your course due to your higher education provider defaulting (ceasing to commence or deliver your course or closing entirely), you will be assisted under tuition protection arrangements.